

GETTING STARTED

- 1 Order REFILLS through the automated refill line as usual and select **"SCRIPTCENTER"** as your pickup location.

- 2 *First time Enrollment:*
At ScriptCenter Select 'Pick Up'
Scan Military ID | Enter PIN

Helpful tip! If the barcode on your Military ID does not contain your DoD ID, you will need to provide a prescription number to validate your identity during your first pick up from ScriptCenter.

- 3 Review your prescriptions to pickup, sign, and complete your transaction.

SCRIPTCENTER IS LOCATED

REDSTONE ARSENAL EXCHANGE
BLDG 3220 Vincent Road
Redstone Arsenal, Alabama 35898

SCRIPTCENTER HOURS

Sunday: 10am – 5pm
Monday: 8am - 6pm
Tuesday: 8am - 6pm
Wednesday: 8am - 6pm
Thursday: 8am - 6pm
Friday: 8am - 6pm
Saturday: 9am - 6pm

If you call in your refills by 12 noon, you may pick them up at the ScriptCenter by 1400 (2pm) **the next duty day. Prescriptions requiring refrigeration must be picked up at FAHC Pharmacy.**

ScriptCenter®
Express Prescription Pickup



Asteres Inc.
4110 Sorrento Valley Blvd.
San Diego, CA 92121

MHS Military Health System
health.mil

Who can use ScriptCenter?

Active Duty, dependents, retirees, and all eligible DoD ID holders.

Who fills my prescriptions and how do they get in ScriptCenter?

Prescription **REFILLS** using the **automated refill line** are filled by the pharmacy and loaded into ScriptCenter for you to pick up at your convenience.

When will my prescriptions be ready in ScriptCenter?

REFILLS will be ready by 1400hrs (2pm) the next duty day.

What if I forget my “Log In” ID or PIN?

You can recover your User ID or PIN by pressing “Forgot ID” or “Forgot PIN”. If you need further assistance, please contact the Pharmacy. Remember, you can add your military ID or Fingerprint to use instead of your User ID to make logging in even easier!

Save this portion for your records.

Prescription Number:
(Needed for old non-DOD ID cards)

ID:

PIN:

Can I pick up all my prescriptions from ScriptCenter?

Prescriptions requiring refrigeration must be picked up from the pharmacy.

ScriptCenter is for REFILLS ONLY.

How long will my prescriptions be available in ScriptCenter?

Prescriptions not picked up within 10 business days will be returned to the pharmacy.

Does ScriptCenter follow patient privacy rules?

Yes, ScriptCenter is fully compliant with HIPAA and DoD patient privacy policies. Your personal and medical information is always safe and secure.

Is there a charge for using ScriptCenter?

No. ScriptCenter is a FREE service.

Use is for
REFILLS only.
Prescriptions
requiring
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be picked up from
FAHC Pharmacy

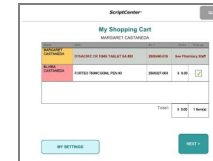
Using ScriptCenter is Easy

① “Pick Up” with your Military ID



1. Select Pick Up
2. Scan Military ID
3. Type in PIN

②



Review
prescriptions to
pickup

③ Sign on the screen and pick up your items

